

**GLOBAL RESPONSE SYSTEMS, CORP.**



## ***Enterprise Clinical Communications Platform***



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## CLINICAL COMMUNICATIONS PORTAL

### **Securely Send and Receive Electronic Protected Health Information (ePHI)**

Use GRS' clinical communications portal to easily send images, files, and other forms of ePHI via a safe and secure environment **while maintaining the integrity of your onsite, closed systems.**

The GRS portal serves as a common or unified clinical communications tool, facilitating secure, multi-organizational patient care coordination among differing specialists. The utilization of **a unified platform to transmit and receive important ePHI** with other members of a patient's care-team not only improves organizational efficiencies and patient experiences, it improves outcomes as well.

Leverage GRS' clinical communications portal to enhance efficiencies and compliantly communicate within a Virtual Mobile Infrastructure (VMI) housed in secure data centers, which are audited for compliance (SSAE 16 Type II and HIPAA).



### **Minimize Your Risk**

Using email creates risks for communications containing ePHI as it allows messages to be transmitted and remain in non-compliant environments. The GRS portal keeps communications that may contain ePHI off of organizational and private email systems, so **your enterprise's transmissions remain secure.**

### **ATTRIBUTES:**

- ◆ Easy to deploy and use
- ◆ Secure portal access
- ◆ Data retention time management to limit ePHI's exposure
- ◆ Encryption of data in transit and at rest
- ◆ HIPAA Compliant

### **BENEFITS:**

- ◆ Supports communication between patients and providers
- ◆ Securely send patients their requested files
- ◆ Coordinate patient care among specialists
- ◆ Organizational communications remain compliant
- ◆ Keeps onsite servers and systems closed

## SECURE MESSENGER

### A Single Platform For All Communications

**Securely communicate multi-organizationally to collaborate on, and coordinate patient care for better outcomes.**

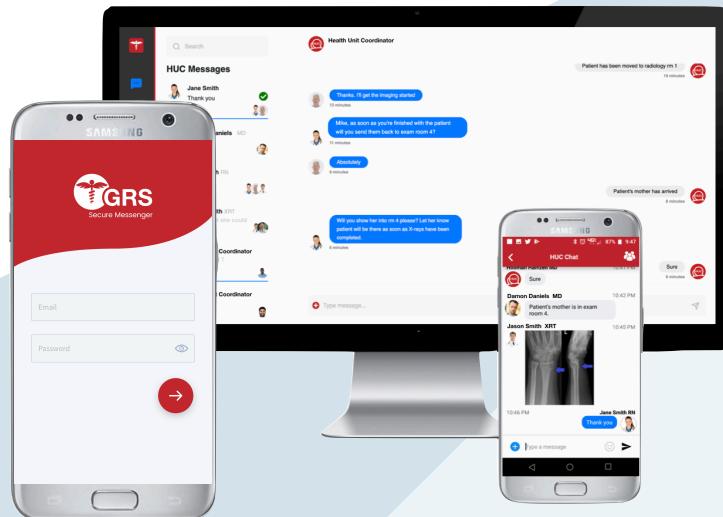
Secure messaging via a Virtual Mobile App (VMA) makes Bring Your Own Device (BYOD) and Corporately Owned Personally Enabled (COPE) programs easy for inter and intra-organizational communications.

GRS' VMA, and Virtual Mobile Desktop (VMD) solutions via the VMI offer significant security and compliance benefits by keeping ePHI off of end point devices. This **solves an organization's need for secure communications while maintaining the privacy of end users** in BYOD programs and eliminates the need for intrusive monitoring software on personal devices.

**Send mass notifications** to alert the entire enterprise of an impending severe weather event or a change in venue for an upcoming meeting.

All communications stream from HIPAA compliant servers located in secure data centers and administrators have complete, system-wide control of the app. Access to endpoint devices is easily terminated should they get lost, stolen or become compromised.

Reduce program fragmentation and **keep all communications organized within a single application** so that you're not scattered across several different platforms searching for important messages.



### BENEFITS:

- ◆ Mass notifications enhance employee and patient safety
- ◆ Securely send and receive attachments
- ◆ Coordinate patient care
- ◆ Admin panel manages the entirety of your mobility
- ◆ Easily scales to accommodate changes in your organization
- ◆ Improved efficiencies

## ED CCC PLATFORM

### Communication Coordination and Collaboration

#### Coordinate ED and rapid care team response in seconds.

Eliminate delays in care that contribute to bad outcomes by giving your ED and multi-disciplinary care teams the ability to coordinate their response in seconds.

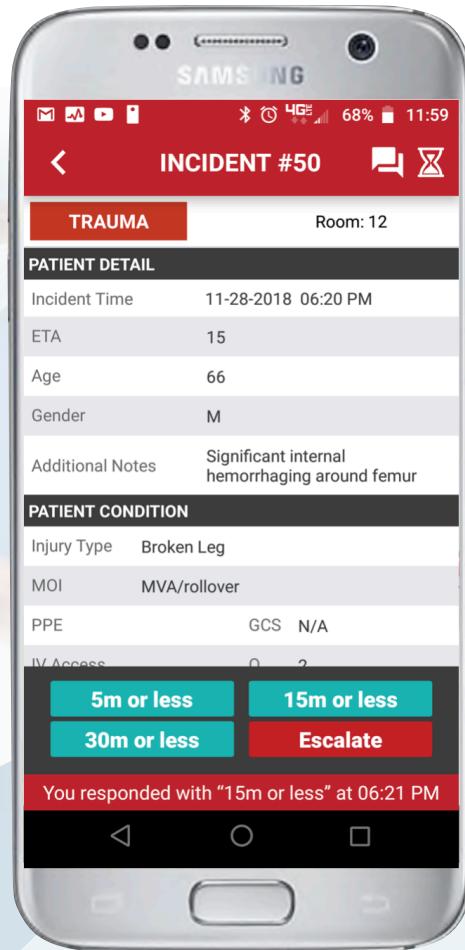
**GRS gives a “bird’s-eye view” to every member of the care team** via a multifaceted user interface (UI) displaying patient ETA, vitals, provider acknowledgements with response times, closed system, real-time messaging, incident updates with dashboard interaction, and direct dial features.

Stratify patient care based on the significant context GRS provides and manage your workflows for the best possible outcomes.

With features like single touch response options, you can easily **maintain your focus on patient care, rather than on interaction with your device.**

GRS’ comprehensive clinical communications platform allows you to improve critical performance metrics across the entire enterprise.

Put the power of GRS in the palm of your care team’s hands and let them do what they do best—**interpret and use that data to provide the best possible care** to their patients.



### ATTRIBUTES:

- ◆ Coordinates entirety of care team response in seconds
- ◆ Communicate more information in less time with less device interaction
- ◆ Organized data provides significant context
- ◆ Intuitive user interfaces for easy navigation

### FEATURES:

- ◆ Dashboard to mobile instant messaging (IM) and incident notifications
- ◆ Integrated provider scheduling
- ◆ Data & Analytics
- ◆ Single touch response options
- ◆ Accountability and performance data logs

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### ED CCC PLATFORM

#### Coordinate ED and Rapid Care Team Response in Seconds

Communication Coordination & Collaboration. **Eliminate delays in care that contribute to bad outcomes** by giving your ED and multi-disciplinary care teams the ability to coordinate their response in seconds, and improve critical performance metrics with significant communication context.



### DATA ANALYTICS

#### Integrate Data Into Actionable Care Team Workflows

Intelligently analyze performance throughout the enterprise using the data analytics GRS puts at your fingertips, and use those statistics to **improve organizational workflows**. This means you can improve both accountability and efficiencies across the enterprise.



### ADMIN PANEL

#### Simplify Your Workday

Manage the entirety of your mobility from the GRS Admin Panel, including user account management, team management, enterprise performance history, closed system integrated provider scheduling, view historical data, perform communication audits, and IM with care teams.



### INTEGRATED SCHEDULING

#### Closed System Directory

GRS' enterprise scheduling manager and directory provides the robust architecture accurately routing all GRS CCC platform notifications and communications. Accessed via web and mobile app, it **can be integrated with your organization's current scheduling software**.



**Reduce program fragmentation and vendor lists with GRS' comprehensive clinical communications platform. System-wide deployment is easy and can take just minutes. Contact us for a free trial and make your own case study for adoption.**

Securely moving the communications that move your enterprise. secure<sup>GRS</sup>

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